

Privacy Statement — General

The Salvation Army endeavours to process and to manage personal data in such a way that your privacy is guaranteed. In this privacy statement, we would like to explain to you in general how we do this.

November 2023

Application

On this page, you will find a brief summary of the privacy statement which covers the whole of The Salvation Army in the Netherlands.¹ See below in which way you have dealings with The Salvation Army and click on the link to read specific information about how The Salvation Army deals with your personal data.

See also:

- [Human Resources \(HR\) privacy statement \(applicants, staff, missionary workers, those on work experience, officers, volunteers and suppliers\)](#)
- [Welfare and Health Care privacy statement \(participants, clients and contacts\)](#)
- [Youth Protection & Rehabilitation privacy statement \(clients and contacts\)](#)
- [Believing in the Neighbourhood privacy statement \(visitors, members, partners, participants in meetings and social holidays, and recipients of informal care\)](#)
- [Fund-raising & Communications privacy statement \(donors, collectors, website visitors and contacts\)](#)
- [Cookie statement](#)

Responsibility for personal data

We may obtain your personal data in different ways. For example, you may supply us with your personal data by contacting us, making use of our provision of care and services, by coming to work with us, or by making a (financial) contribution to our organisation. In addition, we may receive your personal data from another organisation, for example, when this is necessary for the provision of our care and services, to deal with your job application, or to carry out your requests.

As an organisation, we may use and store your personal data for various purposes. We take very seriously the responsibility we have with regard to dealing carefully with your personal data.

Security and access

¹ The Salvation Army consists of about 400 sites and, for the purposes of this privacy statement, nine legal entities: The Salvation Army Foundation (Chamber of Commerce (CoC) no.: 41208155), The Salvation Army Welfare and Health Care Foundation (CoC no.: 41208154), The Salvation Army Youth Protection & Rehabilitation Foundation (CoC no.: 63300664), The Salvation Army Services Foundation (CoC no.: 39057343), The Salvation Army Fund-raising Foundation (CoC no.: 41208153), The Salvation Army Church (CoC no.: 51863820), The Salvation Army ReShare (CoC no.: 39086449), The Salvation Army Housing Wealth Foundation (CoC no.: 78345987) and The Salvation Army Scouting Association (CoC no.: 63290200).

We handle your personal data confidentially and carefully. As part of this, we ensure that your personal data are properly secured. To this end, we have taken physical, technical and organisational measures. Consider, for example, the use of secure e-mail, contractually imposing confidentiality on staff, volunteers and suppliers, the logging of actions that are carried out with personal data, the use of camera surveillance and the application of strict authorisations.

Retention period

The Salvation Army retains your data no longer than necessary for the purposes for which they have been collected. For some data, legal retention periods apply to which The Salvation Army must adhere before the data can be deleted. In other cases, The Salvation Army itself determines the retention periods. Which retention periods are relevant to you can be read in the specific policy statements.

Disclosure to third parties

We may share your personal data with third parties. This means we may disclose your personal data to third parties when this is necessary, such as for providing and declaring care and services (for example the sharing of declaration details with the local authorities), to fulfil a legal obligation (for example furnishing the Tax Authorities with our fiscal administration) or so that we can work with the systems we have selected (for example, sharing access to an IT environment with an IT provider).

If relevant, we have made agreements with all these third parties to ensure that they deal in a responsible way with your personal data.

International transmission

It may occur that we pass on your personal data to countries outside the European Economic Area (EEA). This is, for example, if you take part in an online meeting with one of our staff through Teams, if you accept the placing of cookies or if you opt to have contact through WhatsApp.

We only pass on your personal data to countries outside the EEA if there is a suitable level of protection such as when an adequacy decision applies, when the Standard Contractual Clauses (SCCs) of the European Commission are applicable, or when this is necessary for the implementation of an agreement we have with you.

Links to websites of third parties

We manage various websites. These websites may have links to websites of other organisations. These organisations determine themselves how they deal with your personal data. Ensure that you read the privacy statements of these websites properly before you enter your personal data on these websites.

Your privacy rights

On the basis of the privacy legislation, you have the following rights:

- *Right to access:* You can request us provide access to your personal data.
- *Right to rectification:* You can request us to correct or supplement incorrect or incomplete personal data.

- *Right to deletion:* You can request us to delete (a part of) your personal data.
- *Right to transferability:* You can request us to transfer the personal data that we process about you to you or to a third party.
- *Right to limitation:* You can request us no longer to process your personal data other than storing it.
- *Right to withdraw consent:* You can at any time withdraw the consent you have given for the processing of your personal data.
- *Right to object:* You can object to the processing of your personal data.

Juveniles

If the request relates to personal data of a juvenile, the privacy rights can then be exercised by:

- a parent with authority or a guardian if the juvenile is *younger than 12 years*
- both the juvenile and the parent with authority or the guardian if the juvenile is *between the ages of 12 and 16 years*
- the juvenile and - with the consent of the juvenile - the parent with authority or guardian if the juvenile is *older than 16 years*

Execution of your privacy rights

You can exercise your privacy rights at any time. You can do so by submitting a request to one of our members of staff with whom you already have contact. In addition, you can also do this by contacting us by e-mail (privacy@legerdesheils.nl).

Questions and complaints

We will, of course, be pleased to help you if you have any questions or complaints about the handling of your personal data. For this, you can contact our national privacy team through the contact form on the website ([Contact form 'Questions and complaints about privacy'](#)) or by e-mail (privacy@legerdesheils.nl). Naturally you can also always contact of Data Protection Officer (see the contact details below).

Should we not be able to reach an agreement, you can always submit a complaint to the [Personal Data Authority](#).

Data Protection Officer

The Salvation Army has appointed a Data Protection Officer. You can contact our Data Protection Officer by e-mail (fg@legerdesheils.nl).

Amendments to privacy statements

It may be that we change the way we handle your personal data. In that case, we will also change the relevant privacy statements. We would advise you to check regularly whether we have published a new version.

Relevant legal entities

The Salvation Army Welfare and Health Care Foundation

Spoordreef 10

1315 GN Almere

Chamber of Commerce no.: 41208154

The Salvation Army Services Foundation

Spoordreef 10

1315 GN Almere

Chamber of Commerce no.: 39057343

The Salvation Army Fund-raising Foundation

Spoordreef 10

1315 GN Almere

Chamber of Commerce no.: 41208153

The Salvation Army Youth Protection & Rehabilitation Foundation

Spoordreef 10

1315 GN Almere

Chamber of Commerce no.: 63300664

The Salvation Army ReShare

Koopvaardijweg 15

4906 CV Oosterhout

Chamber of Commerce no.: 39086449

The Salvation Army Church

Spoordreef 10

1315 GN Almere

Chamber of Commerce no.: 51863820